

Managing Mould in the Home Fact Sheet



This fact sheet provides you with important information and handy tips about how to prevent and treat mould in your home.

What is Mould?

- Mould is a type of fungus that thrives in damp and humid conditions.
- It reproduces by releasing spores into the air, which can settle on surfaces and grow in moist environments.
- Mould can appear as black, green, brown, or white patches on walls, ceilings, furniture, and other surfaces.

Who is Responsible for Cleaning Mould?

The Residential Tenancy Act states that the responsibility for cleaning mould is shared between landlords and tenants (customers).

Generally, the following guidelines apply:

Landlord Responsibility

Under the Residential Tenancies Act 2010 (NSW), a landlord must maintain the residential premises in a reasonable state of repair (s63(1) RTA).

What this means is that landlords are typically responsible for addressing things like structural issues that contribute to mould growth, such as: leaks, inadequate ventilation, or water damage caused by building issues.

Customer Responsibility

Under the Residential Tenancies Act you are responsible for keeping your home clean and reporting any damage to us as soon as you notice it.

You are also responsible for taking appropriate steps to reduce mould growth, such as regular cleaning and proper ventilation.

Tips for keeping your home mould-free

Prevention is key to reducing the risk of mould growth.

Here are some handy tips to help you prevent and address mould in your home.

Maintain Proper Ventilation

- Open windows or use extractor fans when cooking, showering, or drying clothes.
- Keep blinds and curtains open during the day
- Ensure air vents are clean and unobstructed.
- Wipe down condensation on windows and walls regularly.
- If you use a dryer, ensure your house is well ventilated when the dryer is in use

Regular Cleaning

- Clean surfaces prone to dampness, such as bathrooms and kitchens, using appropriate cleaning agents.
- Pay attention to hidden areas, including behind furniture and in corners.

Where possible

- Dry clothes outside to prevent excess moisture indoors.
- Do not block vents with furniture or other items.
- Wipe up condensation on walls or windows whenever you notice it.
- Control Humidity Levels and use a dehumidifier in areas prone to excess moisture.

Report Leaks or Water Damage

Promptly report any leaks, water damage, or plumbing issues to our repairs team on **1800 004 300** or email repairs@humehousing.com.au

Safe Cleaning Practices

If you decide to clean mould yourself, wear protective gloves, goggles, and a mask to prevent exposure.

Use a mild detergent or a mixture of water and vinegar to clean affected areas.

Dry the cleaned area thoroughly after cleaning to discourage further mould growth.



Translation Service

If you need an interpreter to assist with this document, please call the Translating and Interpreting Service (TIS National) for free on **131 450**. Ask them to call Hume Community Housing on **1800 004 300**.

Assyrian

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Arabic

إذا كنت بحاجة إلى مترجم فوري للمساعدة في فهم هذا المستند، فيُرجى الاتصال بخدمة الترجمة التحريرية والفورية (TIS National) مجانًا على 131 450. اطلب منهم الاتصال بـ Community Housing Hume على 1800 004 300

Chinese

如果您需要口译员帮助您阅读此文档，请拨打免费电话131 450，以联系口笔译服务机构 (TIS National)。接通后，请翻译员拨打1800 004 300，以联系 Hume Community Housing。

Spanish

Si necesita los servicios de un intérprete para este documento, llame gratis al Servicio de Traducción e Interpretación (TIS National) en el número 131 450. Pídale que llamen a Hume Community Housing en el número 1800 004 300.

Vietnamese

Nếu bạn cần thông dịch viên để hỗ trợ tài liệu này, thì vui lòng gọi cho Dịch vụ Biên dịch và Phiên dịch (TIS National) miễn phí theo số 131 450. Yêu cầu họ gọi cho Công ty Nhà ở Cộng đồng Hume (Hume Community Housing) theo số 1800 004 300.