

# Rent Assistance (HPWD) Fact Sheet



If you would like support to understand this fact sheet, please let us know.

We can work with you to communicate using a method that best suits you, including interpreter services, sign language, visual aids, or assistive technology.

## What is Rental Assistance (RA)?

Rent Assistance (RA) is a non-taxable payment from the Australian Government to people in receipt of an eligible Centrelink payment who are living in community housing including a Specialist Disability Accommodation (SDA) property.

## Am I Eligible for Rent Assistance (RA)?

- Eligibility depends on your individual circumstances, such as your household income, and the rent you are charged.
- You can get RA if you pay rent and are getting an eligible income support payment such as Disability Support Pension (DSP) or a service pension.



## How much can I get?

- If you are eligible for RA based on the rent that you pay to Hume, you should be receiving the maximum rate. From **20 Sep 2024** you can get **\$211.20 per fortnight**.

## How is my rent calculated?

Your rent charge is based on:

- 25% of the base rate of the single Disability Support Pension (DSP)
- 100% of the maximum rate of Rent Assistance (RA)



## What do I need to do when my rent changes or if my income changes?

1. If your rent or income changes, you will need to advise Centrelink.
2. You should tell Centrelink when the rent you pay increases or decreases or if you move house.
3. If you are not currently receiving Rent Assistance, please contact Centrelink to update your circumstances.
4. Ensure you tell Centrelink that you **live in Community Housing**.

## What should I do if I'm not receiving the maximum rate of RA?

If you're not receiving the maximum rate of RA after you have told Centrelink your new rent amount, you should check to ensure that your Centrelink records indicate that you live in Community Housing.

If you have any questions, please contact the Housing for People with Disability Team on 1800 004 300 or email [sdaenquiries@humehousing.com.au](mailto:sdaenquiries@humehousing.com.au)

## Translation

If you need an interpreter to assist with this document, please call the Translating and Interpreting Service (TIS National) for free on **131 450**. Ask them to call Hume Community Housing on **1800 004 300**.

### Assyrian

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### Arabic

إذا كنت بحاجة إلى مترجم فوري للمساعدة في فهم هذا المستند، فيرجى الاتصال بخدمة الترجمة التحريرية والفورية (TIS National) مجانًا على 131 450 اطلب منهم الاتصال بـ Community Housing Hume على 1800 004 300

### Chinese

如果您需要口译员帮助您阅读此文档，请拨打免费电话131 450，以联系口笔译服务机构 (TIS National)。接通后，请翻译员拨打1800 004 300，以联系 Hume Community Housing。

### Spanish

Si necesita los servicios de un intérprete para este documento, llame gratis al Servicio de Traducción e Interpretación (TIS National) en el número 131 450. Pídale que llamen a Hume Community Housing en el número 1800 004 300.

### Vietnamese

Nếu bạn cần thông dịch viên để hỗ trợ tài liệu này, thì vui lòng gọi cho Dịch vụ Biên dịch và Phiên dịch (TIS National) miễn phí theo số 131 450. Yêu cầu họ gọi cho Công ty Nhà ở Cộng đồng Hume (Hume Community Housing) theo số 1800 004 300.

