

Rights and Responsibilities



Rights and Responsibilities



Your home should be a safe and happy place to live.

This fact sheet will show how we work together to make your home a safe and happy place to live.



This fact sheet will also show the **responsibilities** we all have to make your home a safe and happy place to live.

Responsibilities

This means actions that somebody trusts another person to do.

This sheet will also show your rights living in your home.

We Work Together in Your Home



The people that work with you are called providers. You have 2 providers that help you in your home:

1. Your SIL provider
2. Hume, your SDA provider



Your SIL provider gives you support in the home. Your SIL provider might help you with meals, showering, friendships and getting about.



Hume is an SDA provider. We provide your home. We look after the repairs in your home. We can also help you look for a new home. We have an **Accommodation Agreement** with you.

Accommodation Agreement

This means a contract between you and us to let you live in your home.

Responsibilities



On the last page, we talked about us and the SIL provider having **responsibilities** to make sure everything works in your home.

Responsibilities

This means actions that somebody trusts another person to do.



Your SIL provider will tell you their **responsibilities**.

Our Responsibilities



We must provide you with a safe home.

We must provide you with a home in good condition.

We must treat you with respect.

We must fix or replace things in your home when they are broken.

We must listen to you.

We must listen to you when you are not happy with something about your home.

We must help you when you are not happy with something about your home.

We must follow the **law**.



Law

Laws are rules made to protect people.

More of Our Responsibilities



We must keep your information private.

We must let you know in 5 days if our details change.

We must send you bills in ways that you ask for.

We must let you know with lots of time if our **Accommodation Agreement** comes to an end.



Accommodation Agreement

This means a form that you sign to let you live in your home.

We must have **insurance** in place to keep your home safe.

Insurance

This means something we buy to stop you losing money if something gets broken.



We must help you if you want to change your SIL provider.

Your Responsibilities

You must pay your rent on time.



You must look after your home and room.

You must treat the people that live in your home with **respect**.

Respect

This means to treat people nice.

You must treat the staff that work in your home with respect.



You must let us know if we need to fix anything in your home.

You must tell us if you need us to know anything to live in your home. This could be a phone number for your family.

More of Your Responsibilities

You must tell us if you have any changes in your life situation.



You must treat your neighbours with respect. You must not be too noisy. If you are too noisy, you may upset your neighbours.

You must tell us if you are away from home for **more than 7 days**.



You must tell us if you want to move out of your home. You need to tell us **60 days** before you move.

If you want to move, and you have house keys, you must give us your keys. You should also make sure your room is clean before you move. You will be supported to do this by your SIL if you need help.

Rights



Rights are rules made to help and protect people in their daily life. We all have rights.

You have rights living in your home. We want to make sure you know your rights when living in your home.



The people you live with have rights. The people who work with you have rights as well.

It is important that we all treat each other with respect.

Your Rights



- ✓ You have the right to be treated with respect at all times.
- ✓ You have the right to be treated fairly and without **discrimination**.

Discrimination

This means treating someone worse than other people for some reason.



- ✓ You have the right to a safe home.
- ✓ You have the right to have a say on where and how you want to live.
- ✓ You have the right to choose where you live.
- ✓ You have the right to have a say in your housemates.

Your Rights



- ✓ You have the right for your information to be kept private.
- ✓ You have the right to see any information we have about you if you would like to.



- ✓ You have the right to have a say on any changes in your agreement with us about your home.
- ✓ You have the right to be involved in making decisions about living at your home.



- ✓ You have the right to stay in your home for as long as you like, if you are keeping up your responsibilities.
- ✓ You have the right to talk to Hume staff in a way that you understand.

Information for You



We have more information for you about living in your home.

We have fact sheets on:

- Communicating your way
- Finding the right home for you
- Conflicts of interest



If you or your guardian would like support to understand this document, please let us know. We can work with you to communicate using a method that best suits you, including interpreter services, sign language, visual aids, or assistive technology.



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